

SIGMA MATCH

Quick Start *Guide*



For queries, please reach out to [▶ match@sigma.world](mailto:match@sigma.world)



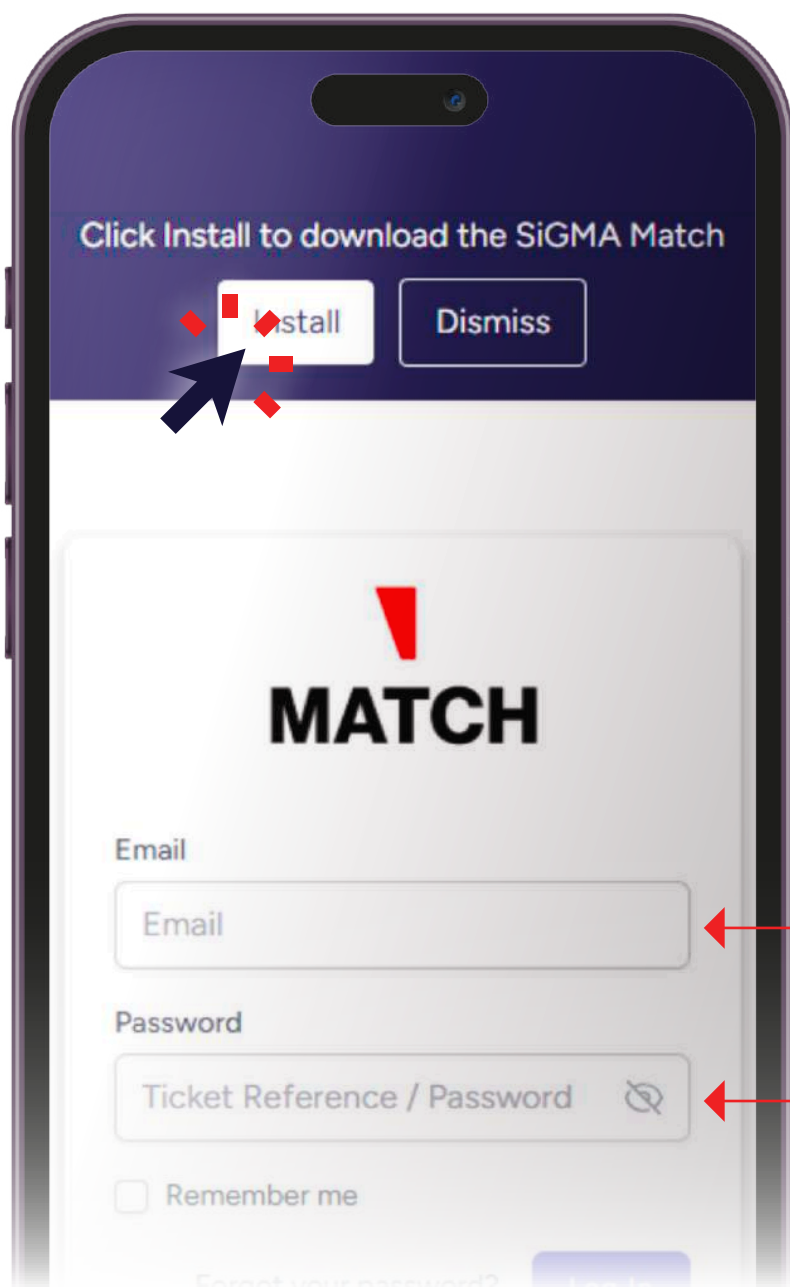
Logging In

You can log into the App by visiting this link: <https://match.sigma.world/>

When accessing the SiGMA Match App through your browser, you will see an option to install it on your IOS or Android by clicking on **Install**.

If you select **Dismiss**, the installation banner will be removed. However, you can still install the app at any time afterwards.

To install the app later on IOS, tap the **Share** icon in your browser and select **"Add to Home Screen"**.

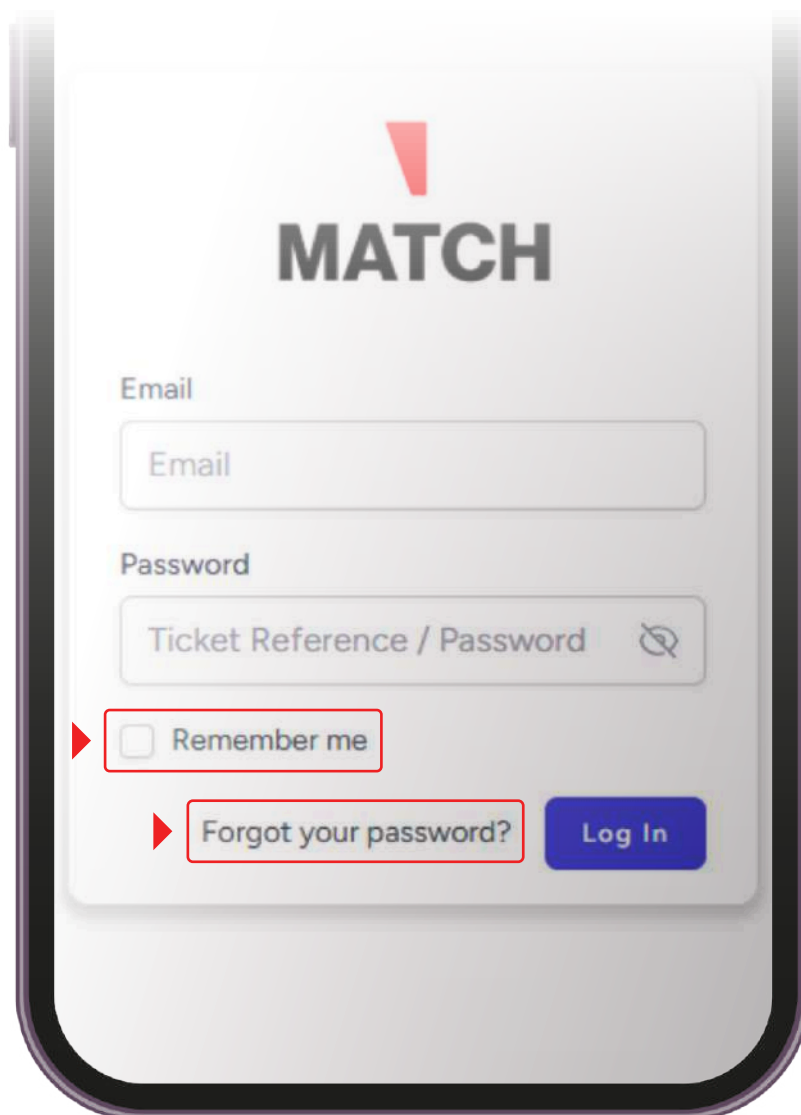


Here you have fields to enter your **Email** and **Password**.

For first-time users, please enter the email address you used when completing the ticket purchase form on our website, along with your **ticket reference number** as your password. These details will also have been sent to your registered email address.

Returning users can log in using the password they previously set. If you have forgotten your password, click on **“Forgot Password”** to receive a reset link via email.

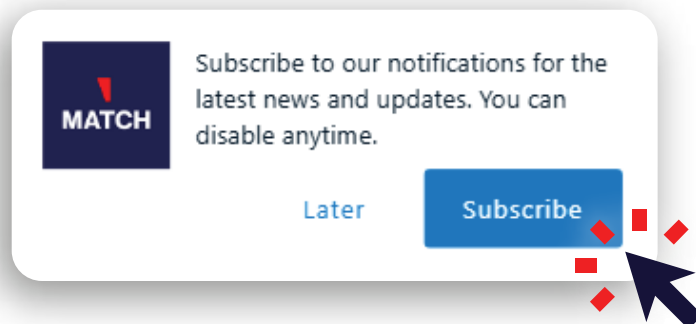
You will also see a **“Remember Me”** checkbox. Selecting this option will save your login details, so you won’t need to enter them again next time.



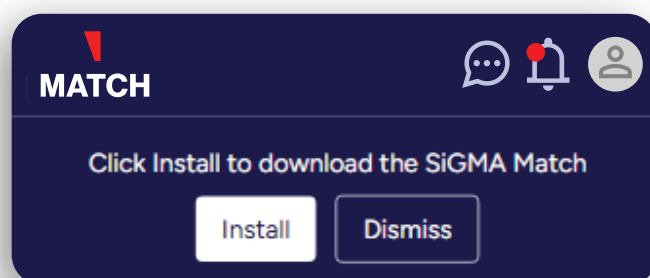


Push Notifications

To enable push notifications on your mobile device, you must first log in to the app. Once you are logged in, a pop-up will appear after a few seconds asking you to subscribe to push notifications. Tap **Subscribe** to proceed.



For Android users, you will then be prompted to install the app on your device. For iOS users, you will need to add the app to your Home Screen.



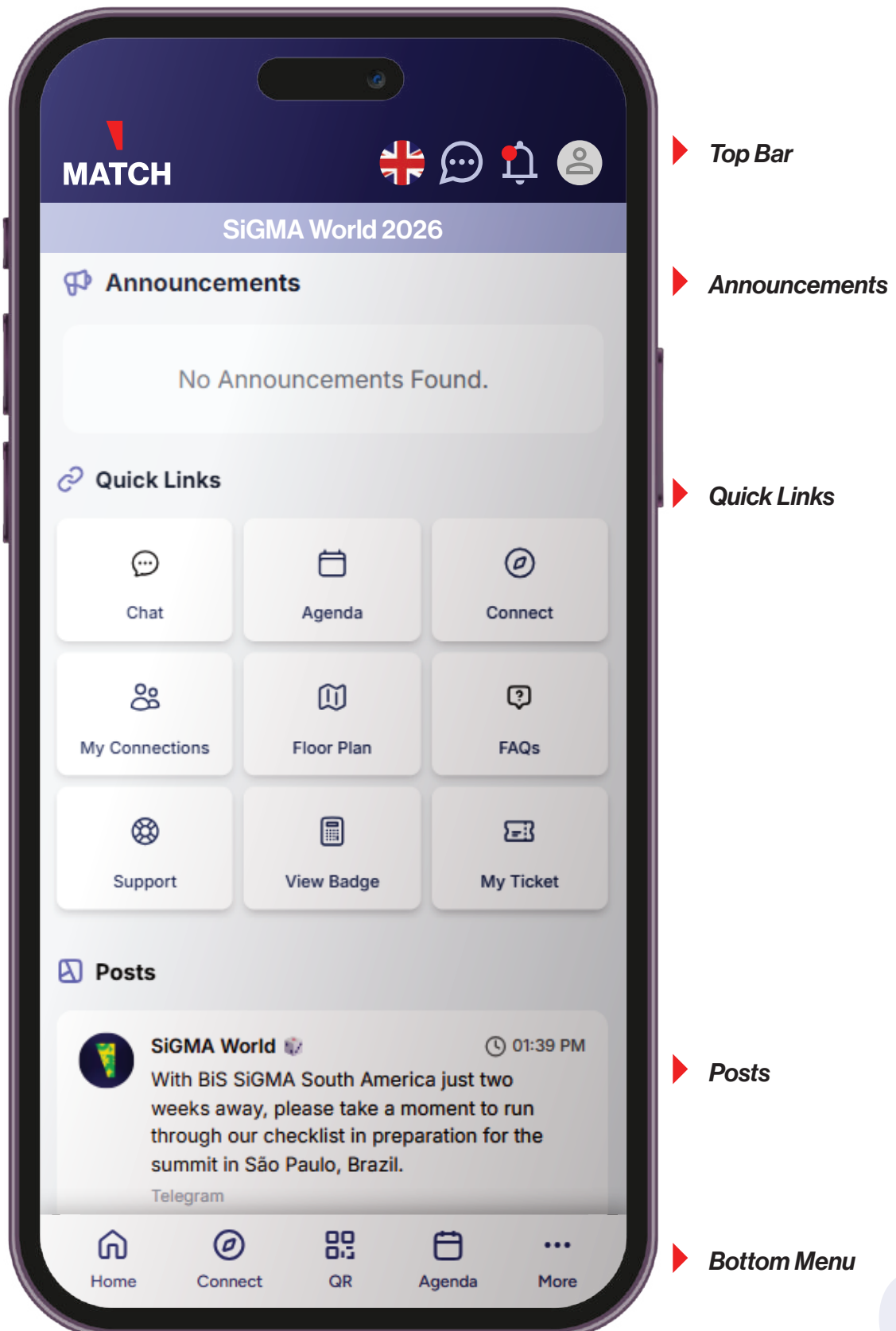
After installing or adding the app, make sure that push notifications are enabled. You can do this by going to your phone's Settings, selecting the SiGMA Match app and ensuring notifications are turned on.

That's it! Once these steps are completed, you will start receiving push notifications on your device (both Android and iOS).







Home Page Structure


App is divided into five sections:












▶ Top Bar

-  **Notifications** - View alerts on updates, announcements or meeting requests.
-  **Messages/Chat** - Access all your ongoing conversations and unread messages.
-  **Profile** (user icon with photo) - Manage your personal profile, settings and visibility.
-  **Event Selector** - Shows the current event that you have access to in the app.


▶ Announcements

-  **Announcements Feed** - Displays important updates, reminders and news from organisers (e.g., “Welcome to SiGMA Match”, event countdowns, or last-minute changes).


▶ Quick Links


-  **Chat** - Connect instantly with other attendees through private conversations.
-  **Agenda** - Explore the full event schedule including keynote sessions, panels, workshops and networking activities.
-  **Connect** - Find and reach out to attendees, speakers and exhibitors to expand your professional network. Here you can search attendees through filtering options.
-  **My Connections** - View the list of people you have successfully connected with during the event.
-  **Floor Plan** - Access an interactive map of the event venue to easily navigate booths, stages and lounges.
-  **FAQs** - Find quick answers to common questions regarding logistics, tickets, sessions or app usage.
-  **Support** - Reach out to the helpdesk for technical assistance or event-related queries.
-  **View Badge** - You can now access your badge directly on the app to get access to dinners etc. No need to carry physical badges anymore.
-  **My ticket** - Access and download your official event ticket for registration and entry.

▶ Posts


 Here latest posts/updates are shown (etc. Telegram posts)

▶ Bottom Menu

 **Home** - Access the Home page.

 **Connect** - Find and reach out to attendees, speakers and exhibitors to expand your professional network. Here you can search attendees through filtering options.

 **QR** - Scan an attendee's QR code from their app to view their profile.

 **Agenda** - Explore the full event schedule including keynote sessions, panels, workshops and networking activities.

 **More** - You can view more shortcuts here:


 My Connections

 Floor Plan

 FAQs

 Support

 View Badge

 My Ticket

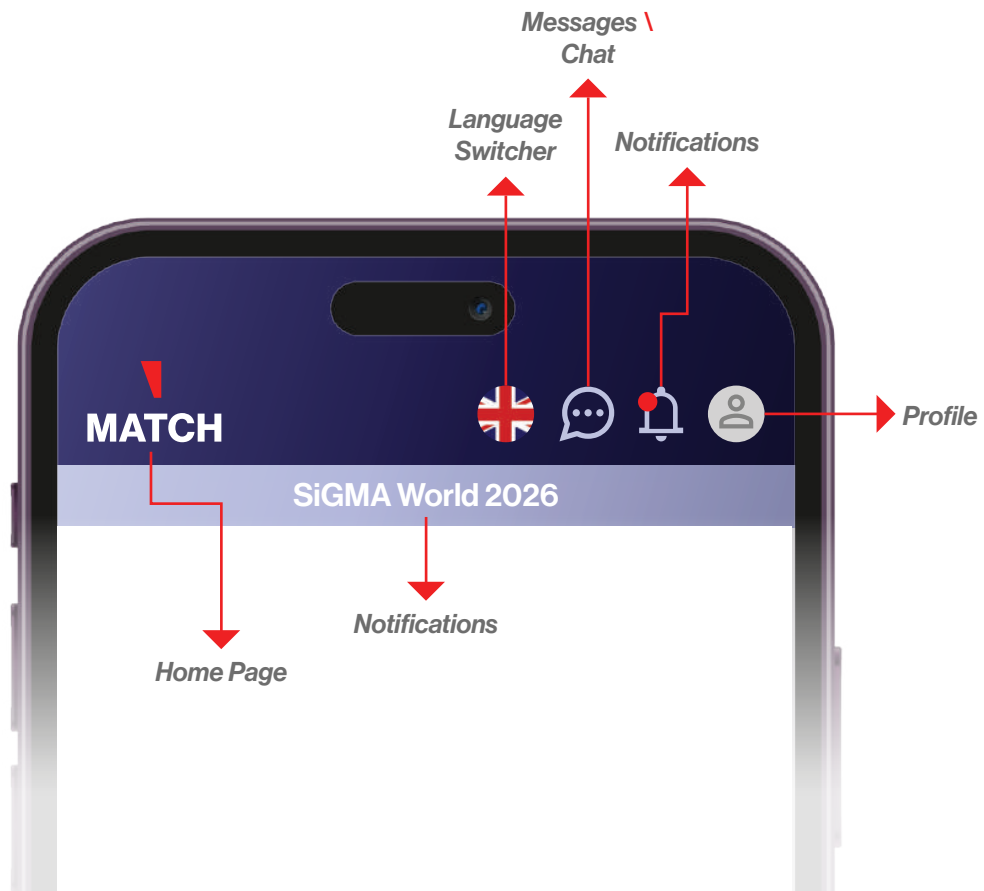


More





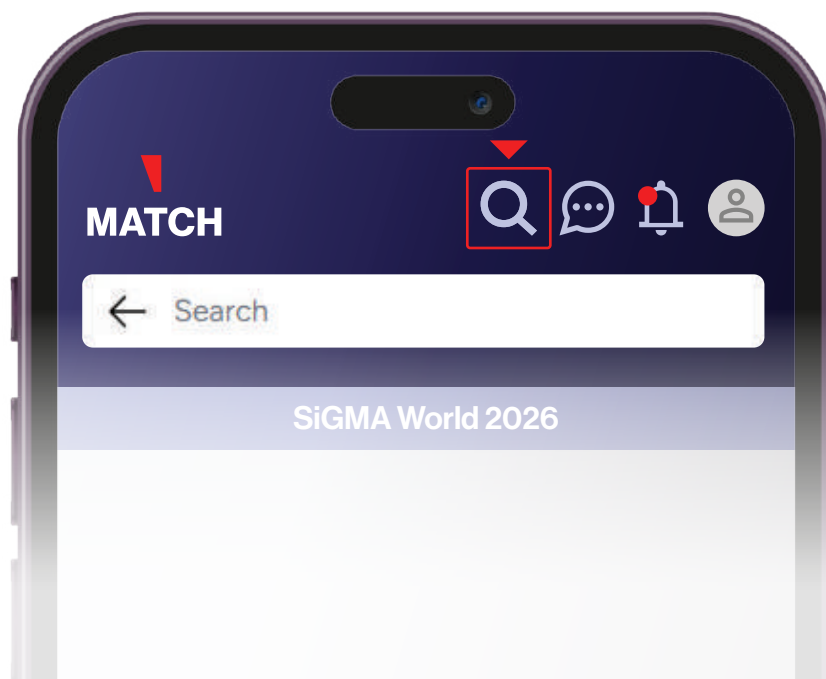
Top Bar



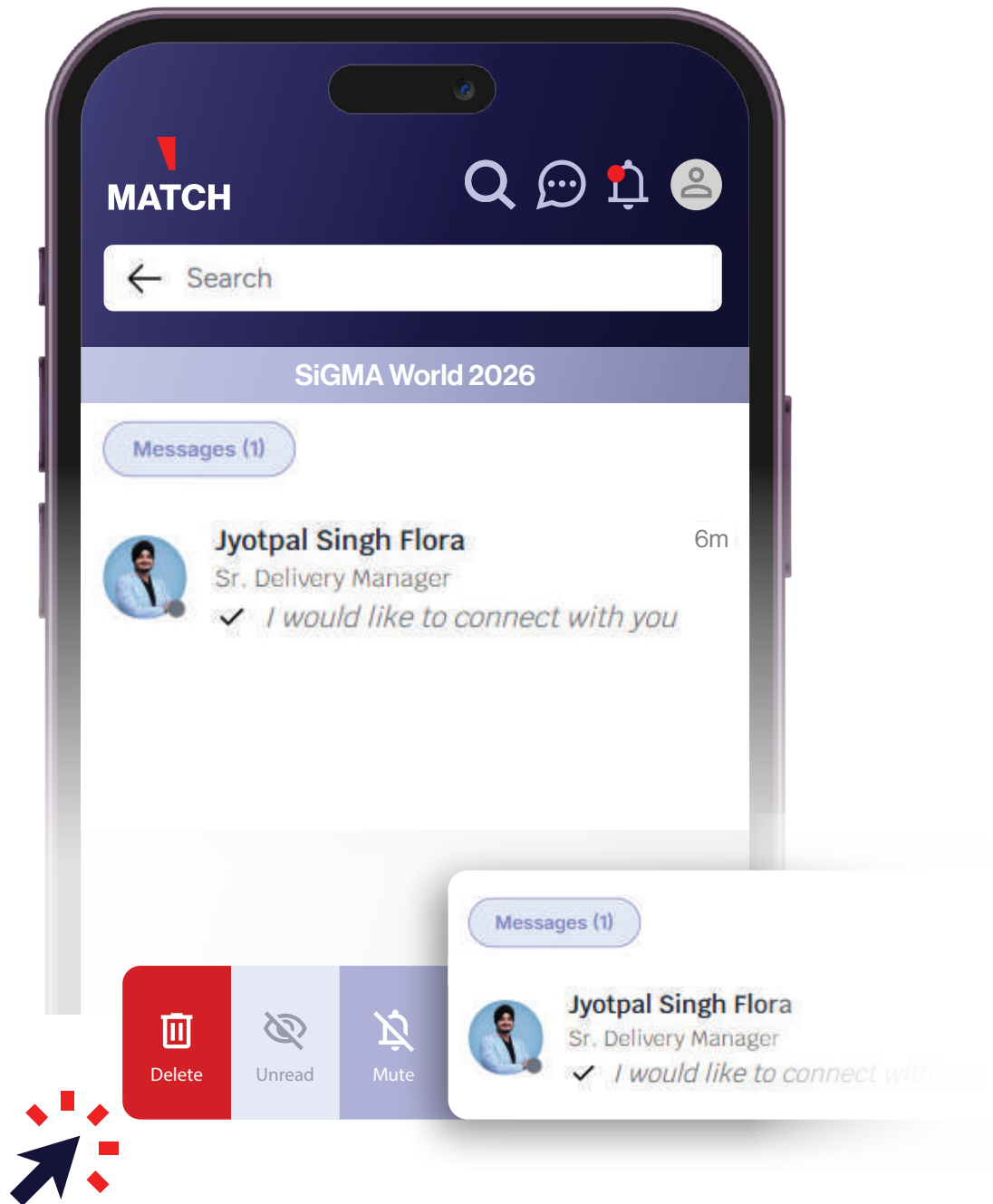
► Messages \ Chat

When you first enter the App, your inbox will be empty, you will have an option to start a New Conversation, which will open up a Connect section (Connect will be covered in another slide).

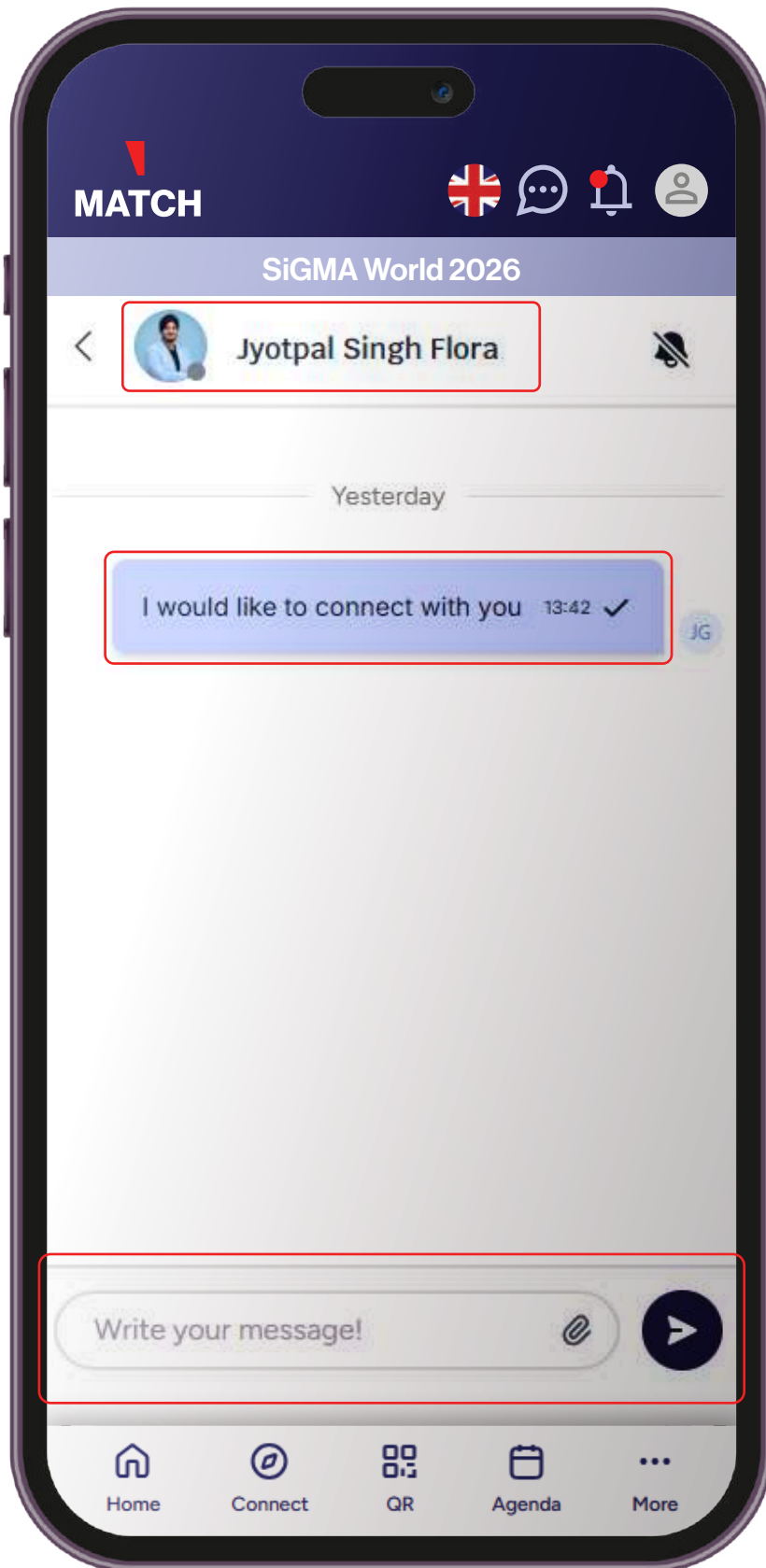
By clicking on the **magnifying glass (search)** you can search your messages.



When you send a message to someone , your window will look like this:



By swiping from the left side, you will get options to either **Delete** the message, mark it as **Unread** or **Mute** the conversation.



▶ Here you can see the **recipient** in the conversation, you also have the option to **mute** conversation.

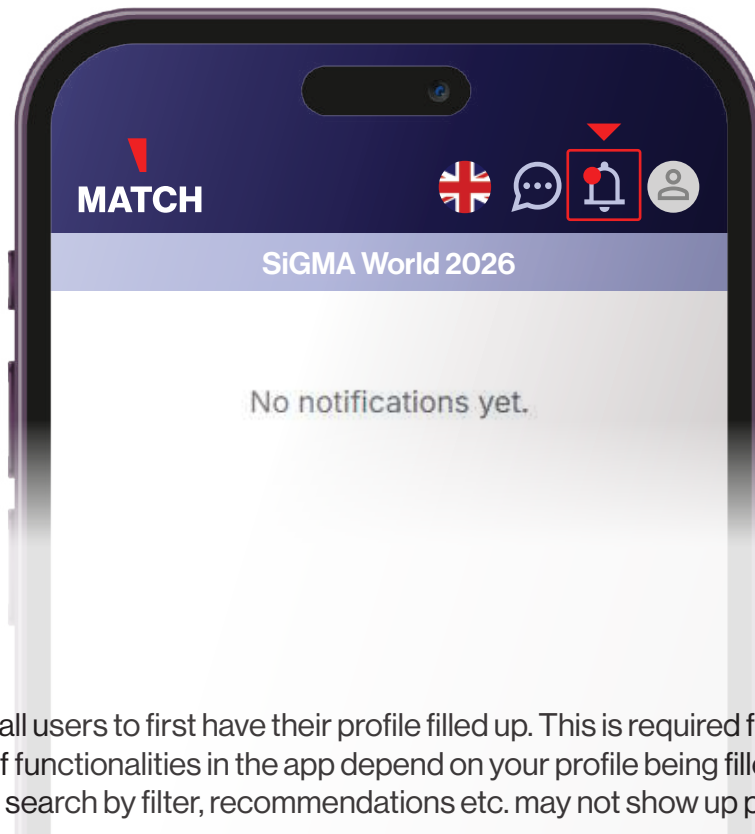
▶ In this section you can see your message **history**.

▶ Here you write your message and you can also **attach** files if as well.

Last button is to **send** a message that you wrote.

► Notifications

Here you can view alerts about **new updates, announcements, or meeting requests.**

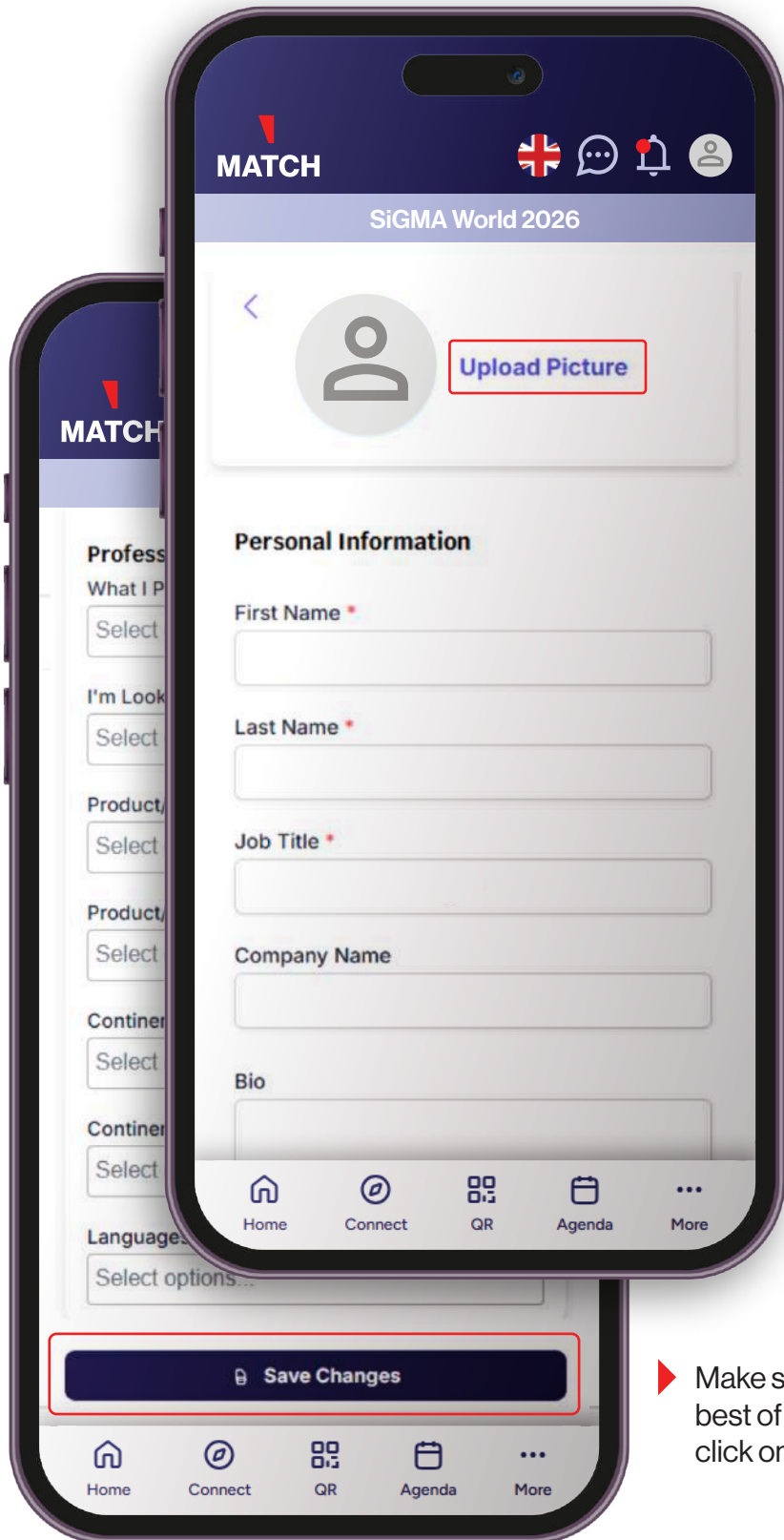


► Profile

It is mandatory for all users to first have their profile filled up. This is required for best user experience. A lot of functionalities in the app depend on your profile being filled up completely. Functionalities like search by filter, recommendations etc. may not show up properly unless you fill your profile.

To fill your profile, simply tap on the top right icon of your app and then click on the edit profile icon as in the screenshot below:





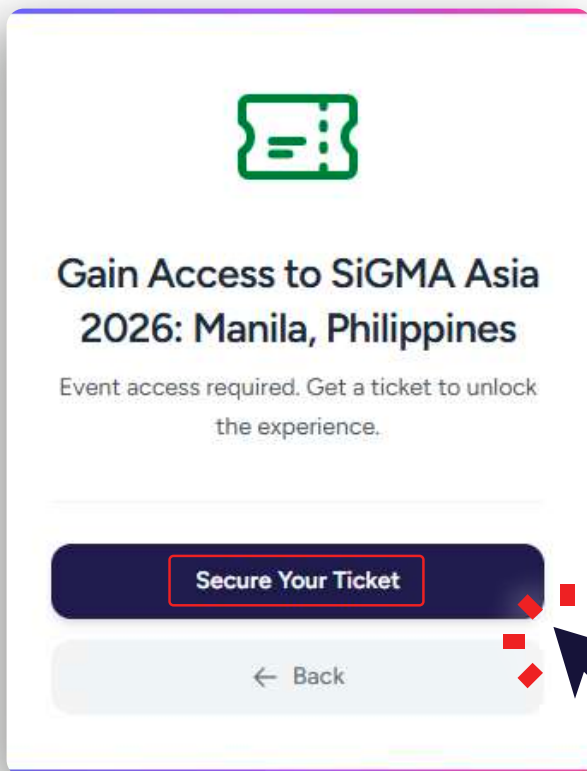
▶ On the next screen, you will be able to **upload** a profile picture and also fill up all the fields as applicable to you.

▶ Make sure you fill up all the fields to the best of your knowledge. At the end, click on **'Save Changes'**.



▶ By clicking on this **section**, a dropdown will appear which will reveal all previous events.

For example, if you choose past event (South Africa) you will get info about that event.



▶ Also, you can purchase tickets for future events.

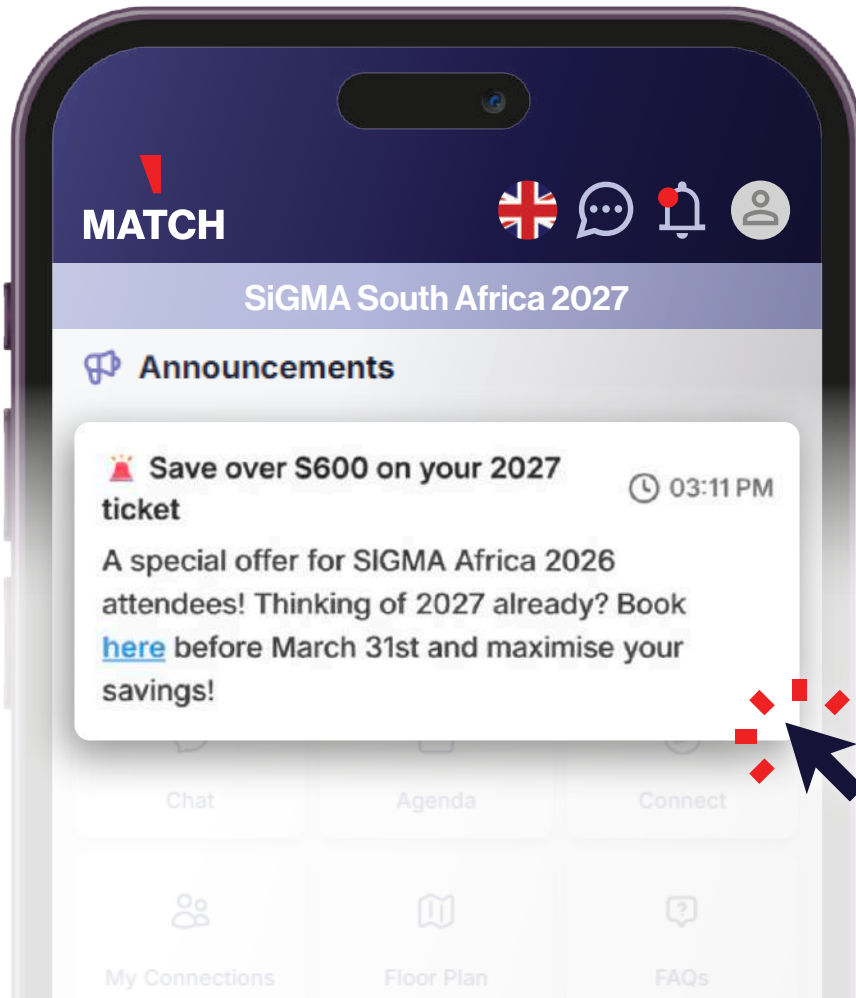
By clicking on **Secure Your Ticket** button you will get prompted to a new window where you can purchase ticket for this event



Announcements Feed

Displays important updates, reminders, and news from the organizers (e.g., “Welcome to SiGMA Match”, event countdowns, or last-minute changes).

In this case, it is a Promo for next **South Africa 2027 event**.



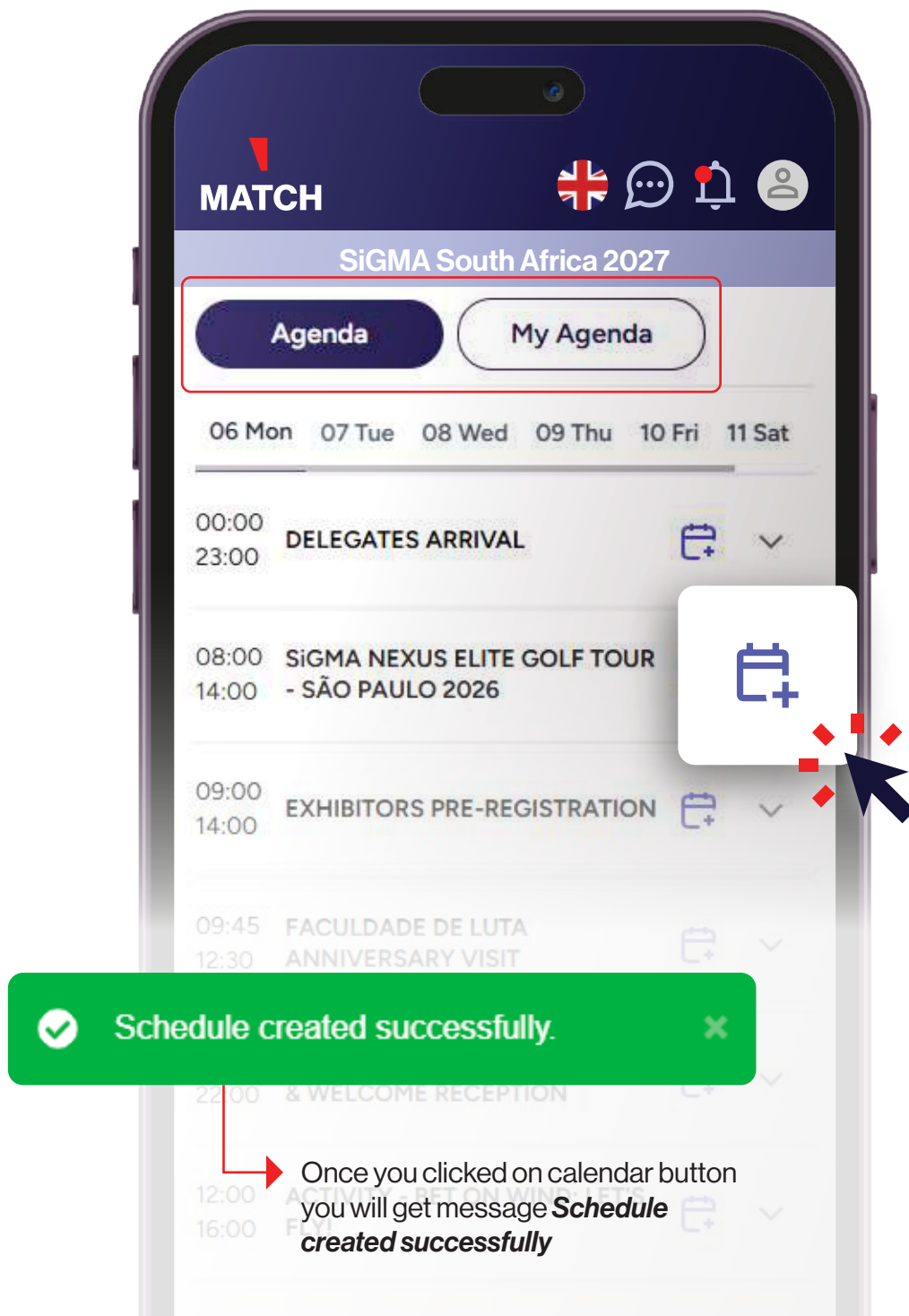


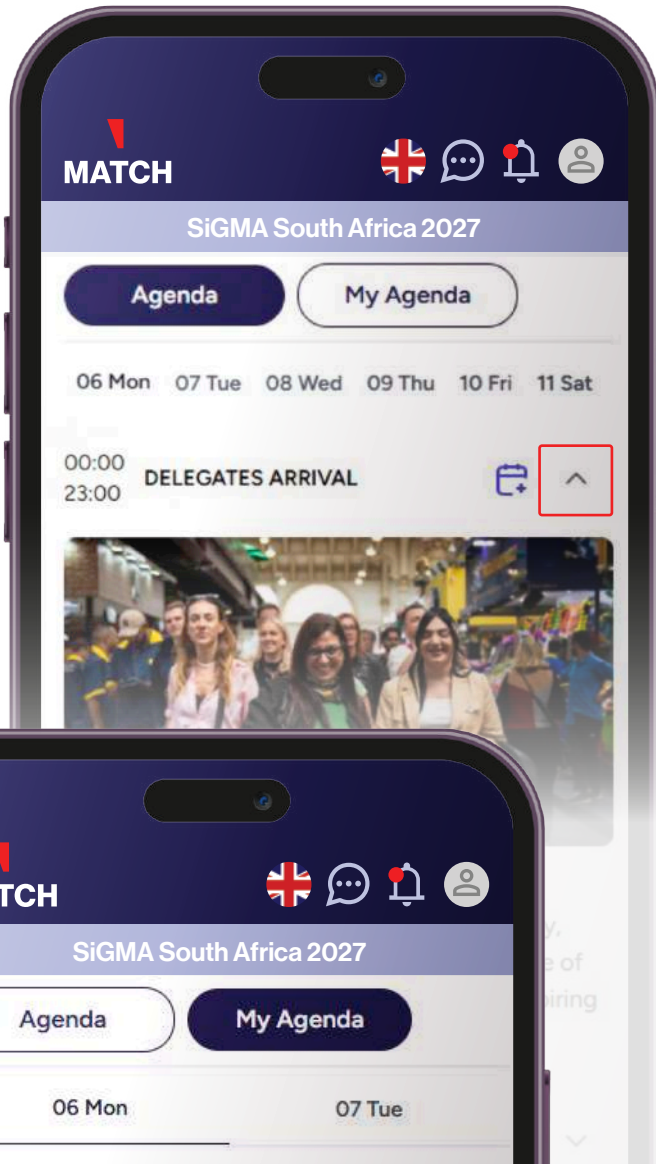
Agenda

Here you can see the Agenda of the current event.

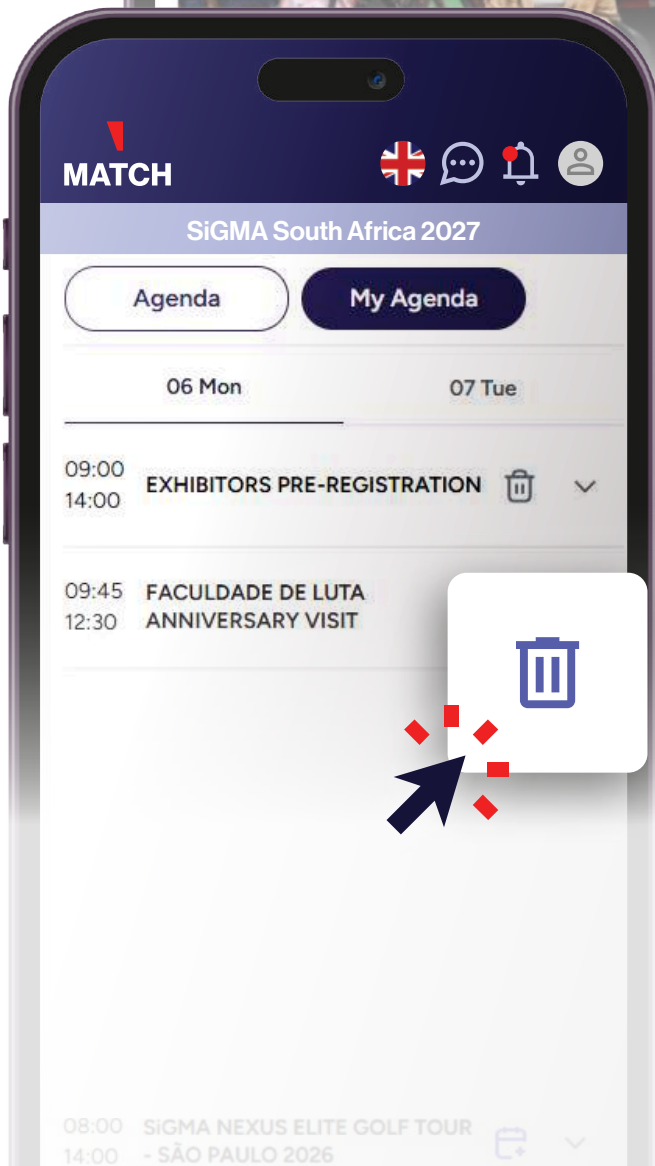
At the top you have 2 sections: **Agenda** and **My Agenda**

Agenda shows the Agenda of the full event, while **My Agenda** show you the events that you saved by clicking this **button**





▶ When you click on **dropdown arrow** you get more details about that specific event.



▶ In My Agenda section you can see your previously saved event, you can remove the event from favourites, by clicking on **Trash bin** icon.



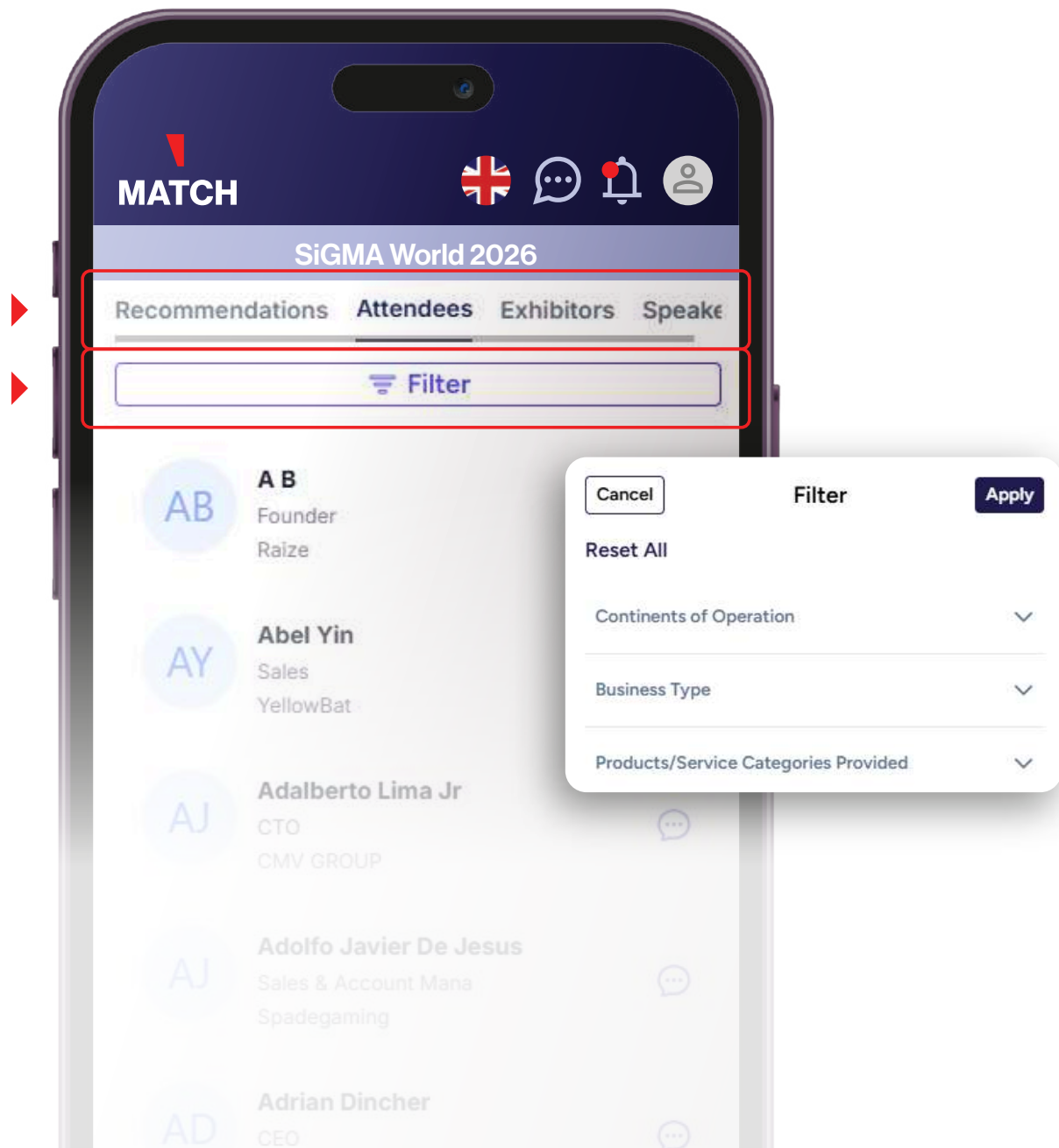
Connect

Find and reach out to attendees, speakers, and exhibitors to expand your professional network. Here you can search attendees through filtering options as well.

Connect consists of 4 sections:

- **Recommendations**
- **Attendees**
- **Exhibitors**
- **Speakers**

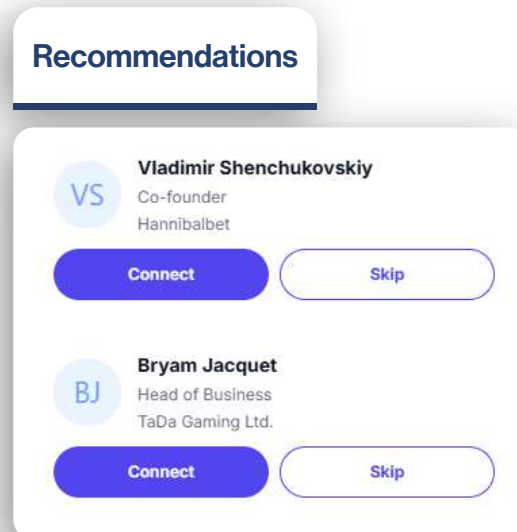
Below that you have **Filters**



► Recommendations

In this section you get recommended people to connect with based on your preferences in your profile.

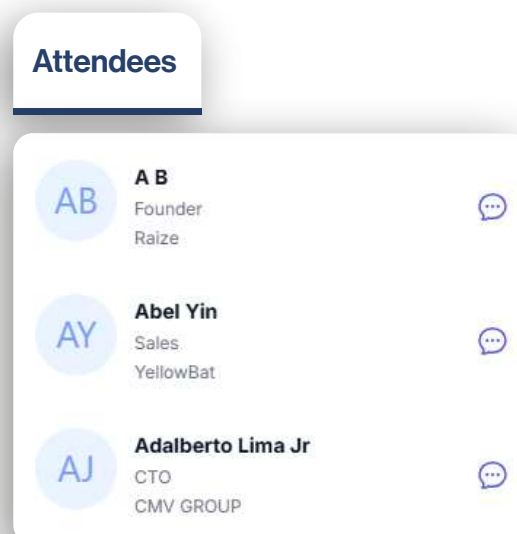
You have 2 options, you can **connect** with person, or you can click on **Skip**, so that recommendation does not appear anymore.



► Attendees

Here you can see all attendees who are attending the event.

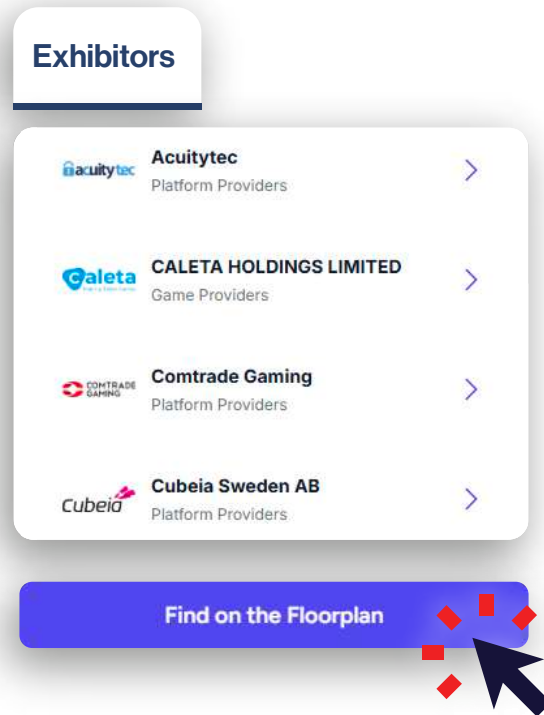
From here you can **message** them directly, or when you click on their **name / image** you get more info about that Attendee.



► Exhibitors

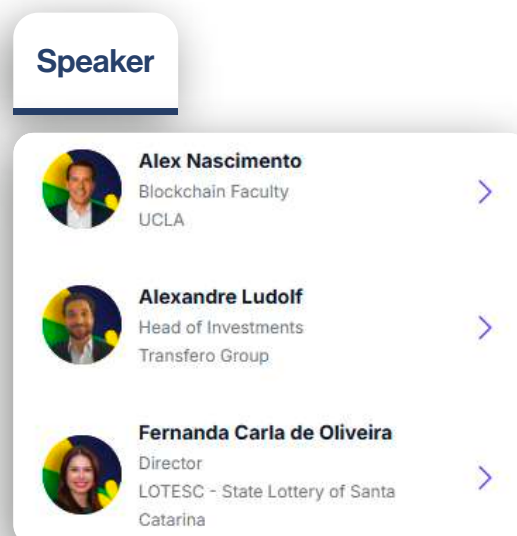
Here you can see all Exhibitors, who are representing themselves.

By clicking on **Acuitytec** for example, you see all details about that Exhibitor.
At the bottom you have button to **Find this Exhibitor on Floorplan**.



► Speaker

In the speaker tab you can see all speakers who will speak in this event.



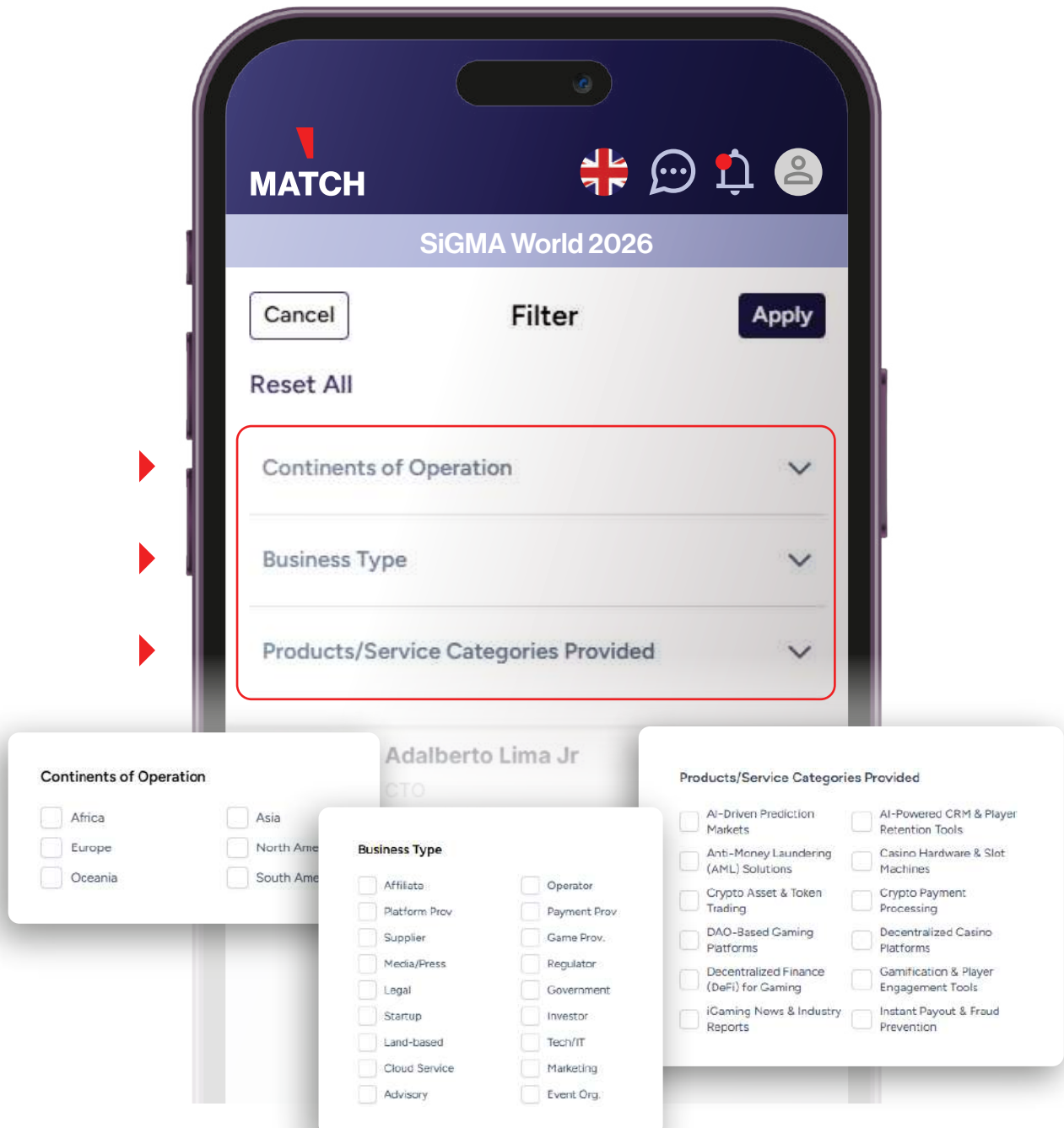
▶ Attendees Filter

This filter consist of 3 main sections to filter by:

- **Continents of Operation**
- **Business Type**
- **Product/Service Categories Provided**

Once you check all filters, click on **Apply** and you will get those Attendees that have those filter options in their profile.

Reset all just resets all your filters.



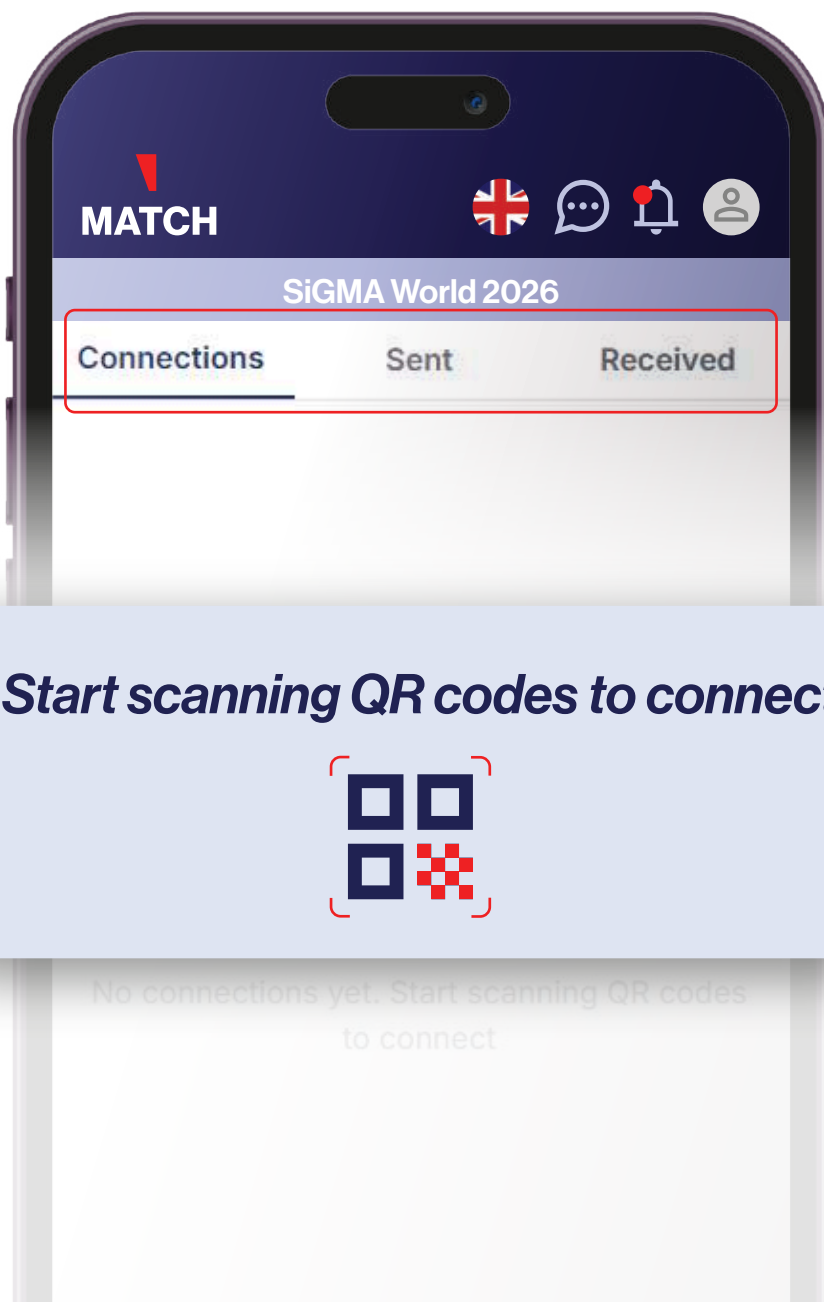


My Connections

Here you can view the list of people you have successfully connected with during the event.

This consists of 3 sections:

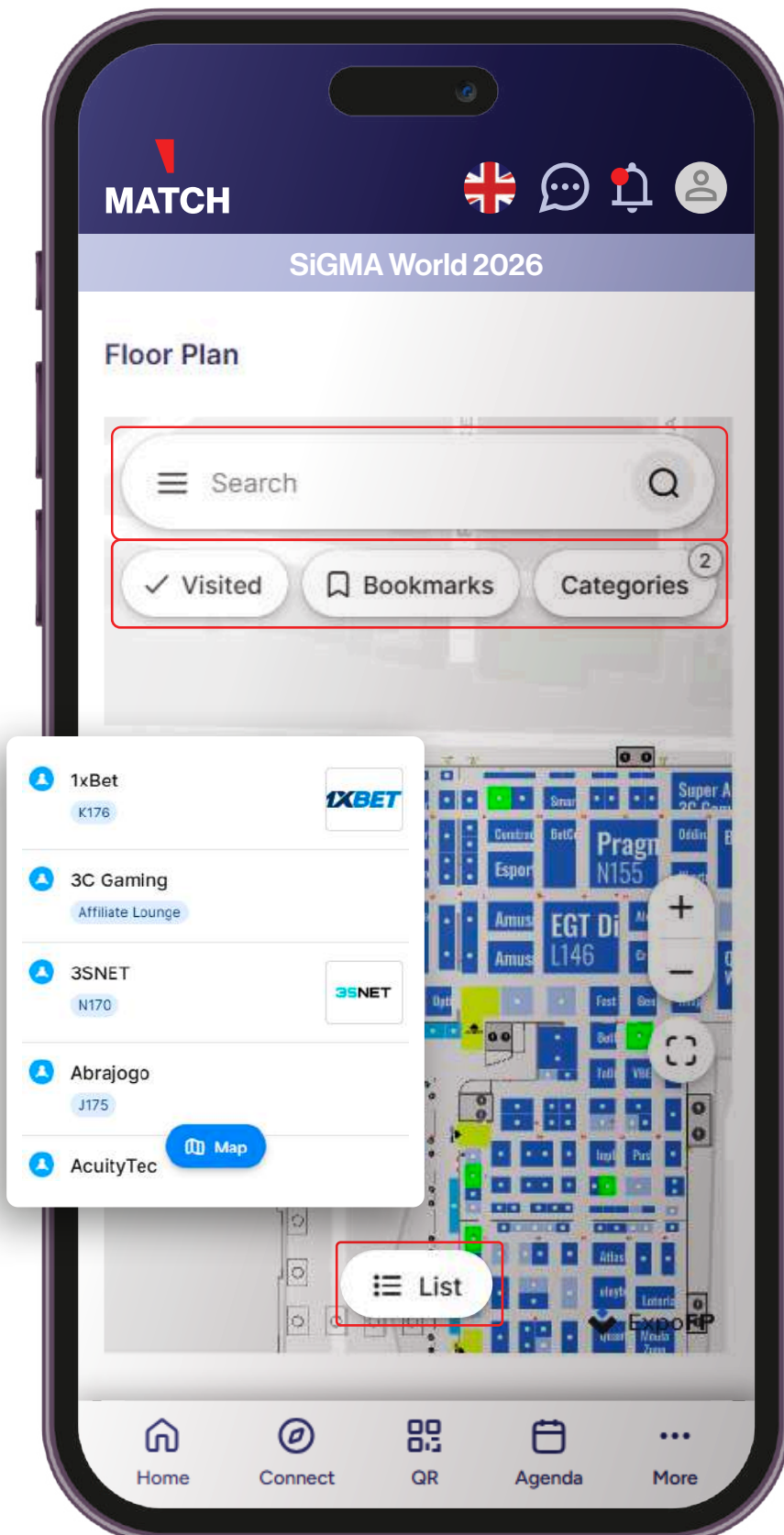
- **Connections** (*Your current accepted connections*)
- **Sent**
- **Received**





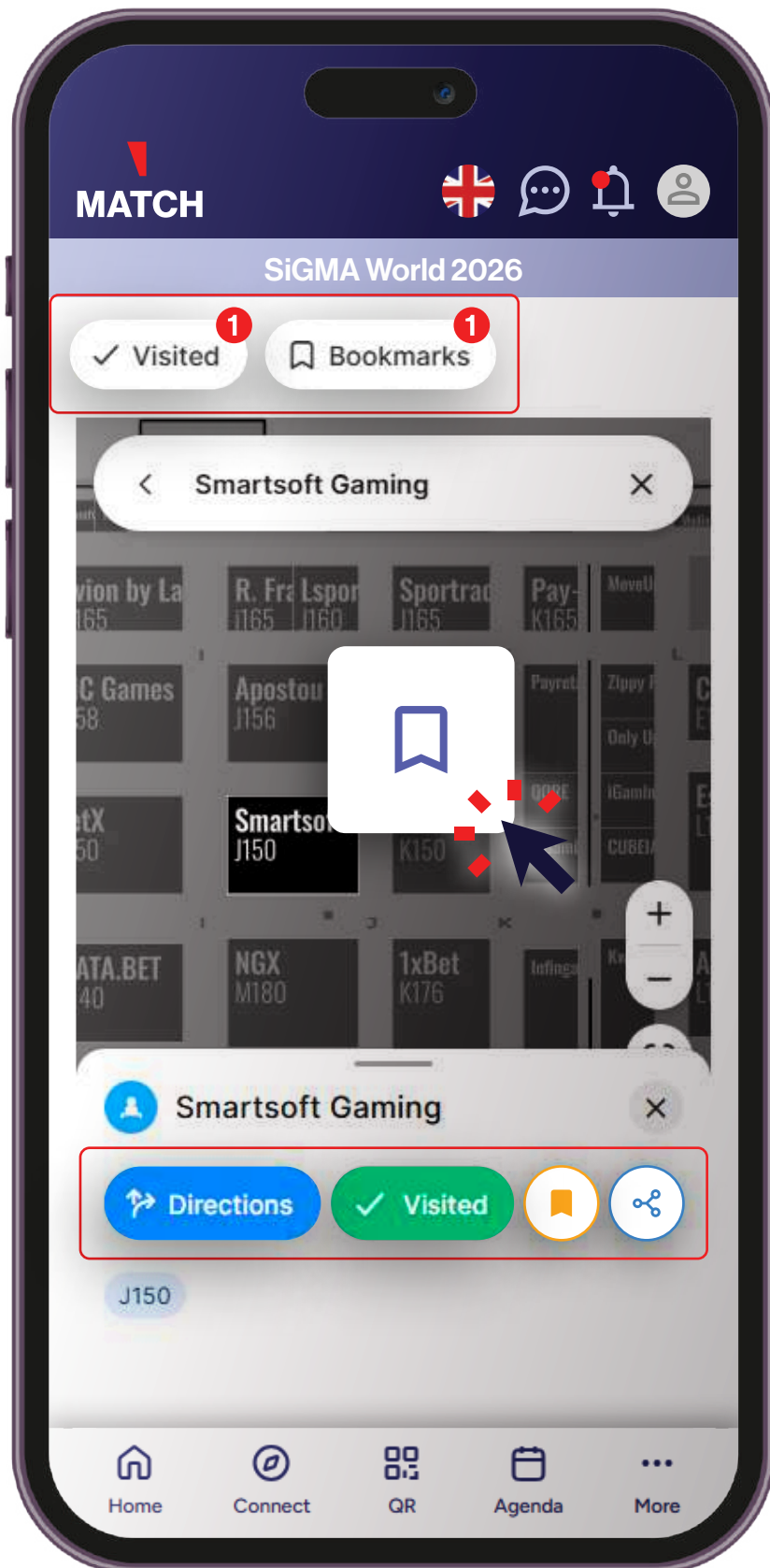
Floor Plan

Access an interactive map of the event venue to easily navigate booths, stages, and lounges.



- ▶ You can **search** for a specific exhibitor or venue.
- ▶ On this tab you can see your **Visited** and **Bookmarked** location.

- ▶ **Interactive map:** you can see whole floor plan and by clicking on the **List** you get list of all the exhibitors / venues available.



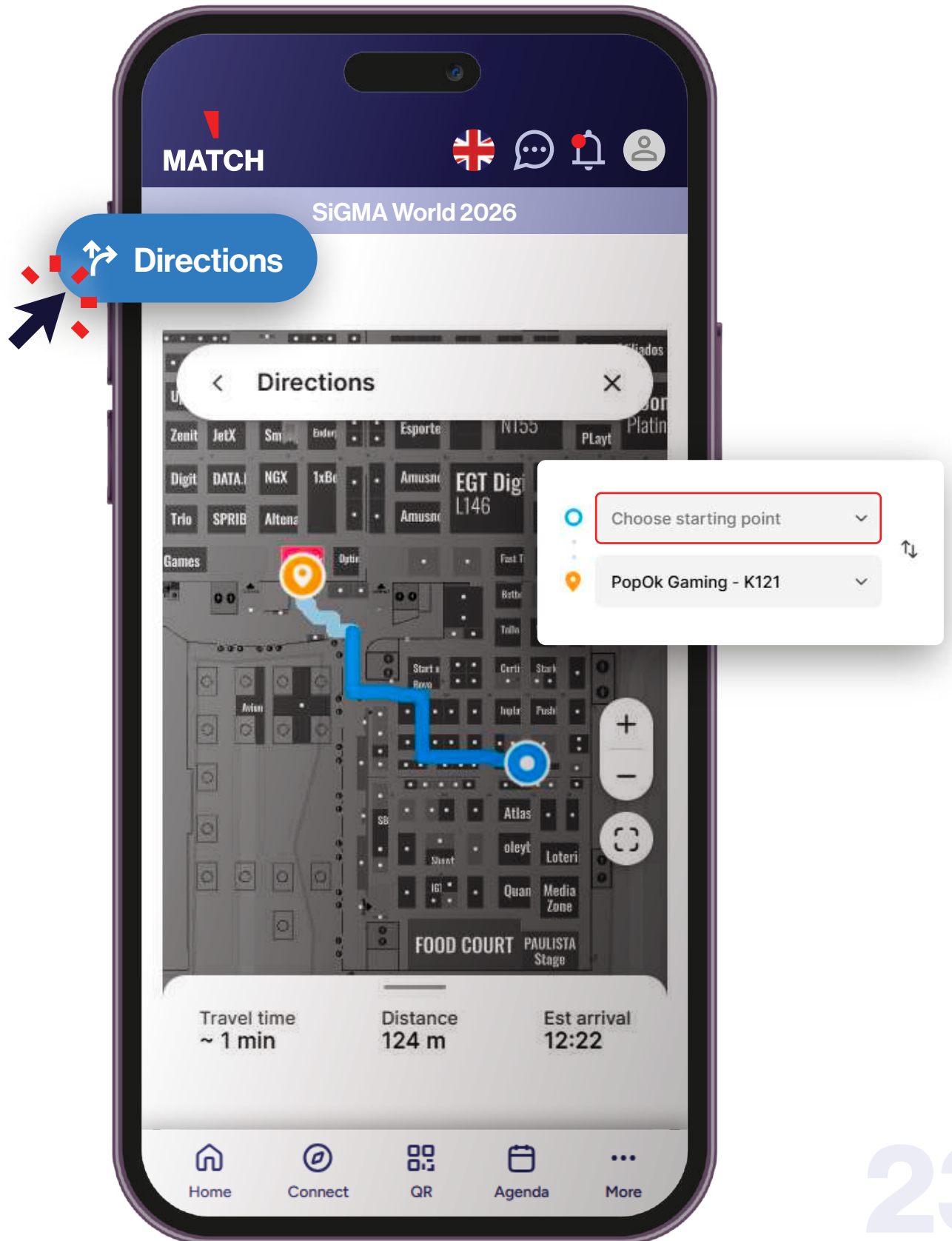
▶ Then on the map, you see your **saved locations**.

▶ When you click on a Exhibitor, you can get **Directions**, you can mark it as **Visited**, **Bookmark** that location, or **share it** with your connections.

► Directions guide

First, you need to choose you venue that you want to go to, then choose your **Starting point**.

Once done, you will get your directions from your starting point

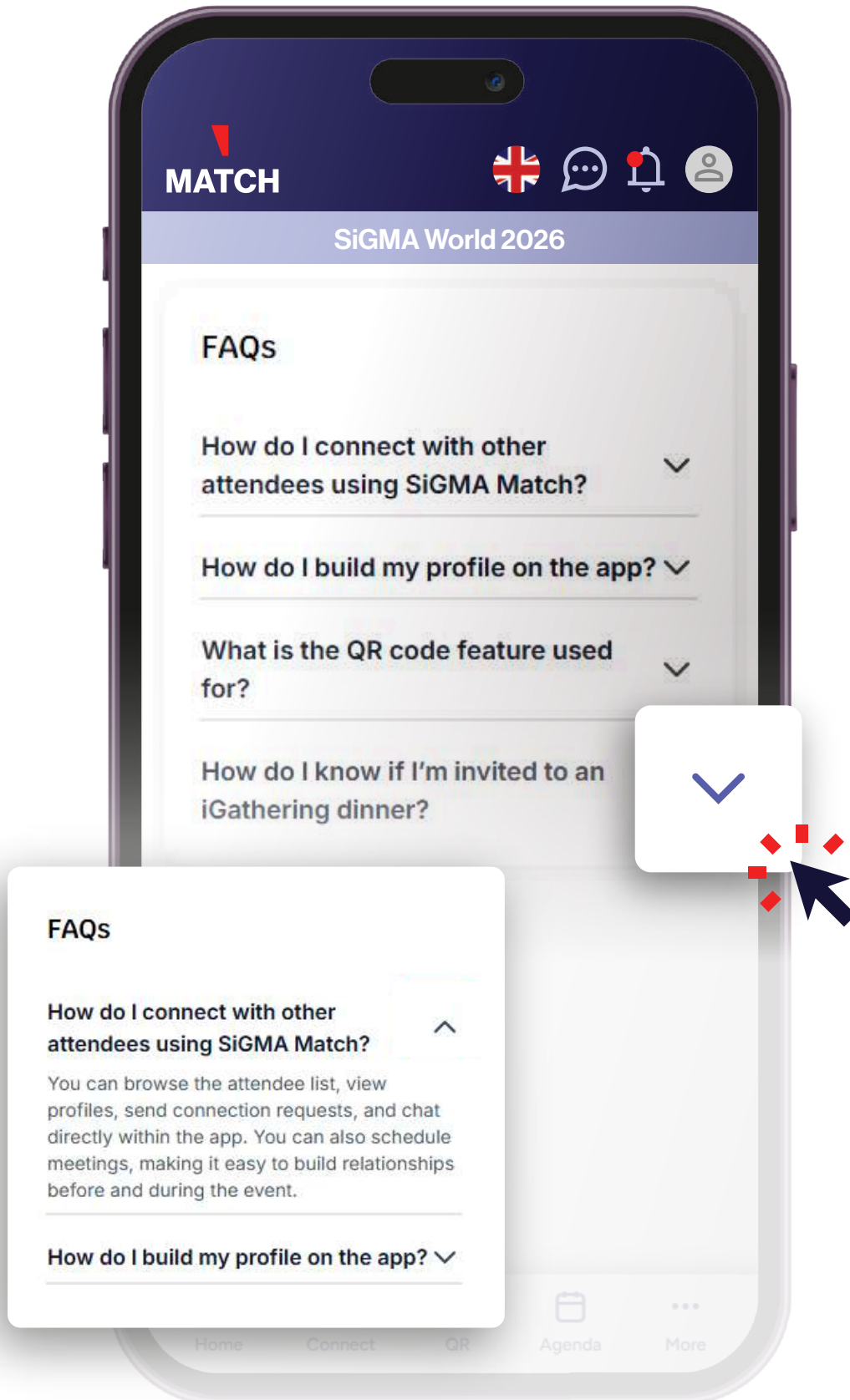




FAQs

Find quick answers to common questions regarding logistics, tickets, sessions, or app usage.

By clicking on an **arrow** you get your answer.





Support

Reach out to the helpdesk for technical assistance or event-related queries.

You have this fields available to you:

The screenshot shows a mobile application interface for 'MATCH' with a 'SiGMA World 2026' header. The main content is a 'Contact Us' form titled 'Need Additional Assistance?'. The form includes the following fields and elements:

- Name ***: A text input field with the placeholder 'Name'. An annotation points to this field with the label **Name**.
- Email ***: A text input field with the placeholder 'Email'. An annotation points to this field with the label **Email**.
- Message ***: A large text area with the placeholder 'Write us about your issue...'. An annotation points to this field with the label **Message**.
- Attach Screenshot (optional)**: A file selection area with a 'Choose File' button and the text 'No file chosen'. An annotation points to this area with the label **Attach a screenshot (optional)**.
- Send**: A large blue button at the bottom of the form. An annotation points to this button with the label **Button Send**.

At the bottom of the screen is a navigation bar with five icons and labels: Home, Connect, QR, Agenda, and More.



My ticket

Access and download your official event ticket for registration and entry.

